

The Alliance

The Arizona School Alliance for Workers' Compensation, Inc.

On Call Nurse Triage Program

If you sustained an **on-the-job injury**, and your injury is not life threatening or does not require immediate medical attention, get with your supervisor or site nurse and **contact the Alliance on-call triage nurse**.



Available 24 hours a day, 7 days a week

1 (888) CLAIM-89

(1-888-252-4689)

Press 2 for the on-call triage nurse

If you are an injured employee and **have already received medical treatment**, call the number above and press 3 to report the claim.

If you have an injury that **does not** require medical attention, please complete the **Supervisor's Incident Report** with your supervisor or site nurse and retain it for district record.

If you have questions regarding the Alliance on-call triage nurse program, please call 1 (800) 266-4911 and press 4 for Member Services, or go to www.azschoolalliance.org.

EMPLOYEE INJURY?

ALLIANCE NURSE TRIAGE PROGRAM

A INJURED EMPLOYEE AND SUPERVISOR CALL THE TRIAGE NURSE

B INJURED EMPLOYEE CALLS THE TRIAGE NURSE

C INJURED EMPLOYEE GOES DIRECTLY TO THE MEDICAL FACILITY



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CALL IS TRIAGED

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INJURED EMPLOYEE IS PROVIDED WITH AT-HOME CARE ADVICE

INJURED EMPLOYEE IS REFERRED TO DISTRICT PREFERRED MEDICAL FACILITY

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DISTRICT CLAIMS CONTACT AND/OR INJURED EMPLOYEE CALLS ALLIANCE 888 LINE TO REPORT CLAIM (AVAILABLE BETWEEN 7 A.M. AND 4 P.M.)



FORM 101 IS COMPLETED AND SENT TO DISTRICT



CLAIM ADJUDICATION PROCESS BEGINS

TRIAGE ENCOUNTER REPORT IS SENT TO DISTRICT CLAIMS CONTACT, NOTIFYING CONTACT THAT THE CALL TOOK PLACE

TRIAGE ENCOUNTER REPORT IS SENT TO DISTRICT CLAIMS CONTACT; FORM 101 IS COMPLETED AND SENT TO DISTRICT

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IF YOU ARE AN INJURED EMPLOYEE OR ARE REPORTING A CLAIM, PLEASE CALL THE ALLIANCE ON-CALL TRIAGE NURSE AT 1 (888) CLAIM-89.

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